



PAGE 1

CHANGE
CHARTWELLS BY THE NUMBERS

PAGE 2

MORE MEAL PLAN OPTIONS
CHARTWELLS DONATION
PHILANTHROPIC FLEX

Change Is Good!

Feedback provides great recourse for opportunities

Our staff collects a lot of feedback from students throughout the year. Surveys, roundtable discussions, secret shoppers, email and the Dining Services Advisory Committee are all excellent resources to determine how well we meet the needs of the students.

The information collected is not wasted. Our team deciphers this data then brainstorms ideas on how best to resolve and issues and requests.

Upon returning to class this semester, our customers will notice quite a few changes that we have implemented over the Holliday break.

The changes we are making range from the simple, serving dessert pizza at Towers Café more often, to significant changes in service hours to better reflecting dining usage. Listed in this newsletter is a complete listing of all changes to be implemented this semester.

Retail Changes:

- We will be opening one more concept in Redhawks market every Monday-Thursday evening until 7pm. To help with variety, this will be a revolving concept that changes every 2 weeks. The concepts to be opened include Hearthstone Ovens, Wild Greens and Chef Yan Can Cook. To accommodate this change, Olive's will close at 10 pm.
- A meal plan cheat sheet has been created to help identify meals that fit into your meal plan. This sheet can be found in Redhawks Market, or on our online menus page.
- Whole grain brown rice will be incorporated into some of our recipes and will also be available on a rotation at Chef Yan Can Cook.
- Pita pocket sandwiches have been added to the menu at Olive's.
- Multi-grain flatbreads are available at Olive's.
- At Scully Café, we will begin to offer a weekly feature hot sandwich.
- For additional variety, we will be expanding the chicken and tuna salad

- rotation to include ham salad, seafood salad and egg salad at our sandwich locations.
- Limited quantities of regular and grilled subs will be offered at Players Grill in the evening. However, toppings will be limited.
- For additional variety, Players Grill will offer the Wheat Street Weekly feature hot sandwich every evening.
- Olive's will offer fresh baked pizza folds. These will be an easy grab and go entrée for a convenient on the go meal.
- Chef Yan Can Cook will offer a new meal plan friendly Asian noodle dish. A six ounce entrée portion will only be \$1.99.
- Olive's will offer baked pasta entrées.
- Healthier dressings will be available on the side as part of Wild Greens.

Residential:

- We will be serving Jennie-O® brand deli turkey in Towers Café and all retail dining outlets.
- As part of Menutainment, we will include fresh grilled tacos with

- Mexican restaurant style tortilla chips once a week.
- Whole grain brown rice will be included into our menu rotation.
- Unfortunately, due to seasonality, we are limited to the types of fresh fruit we can offer. What we can do is offer a cut fruit salad with a mixture of cantaloupe, bananas, honeydew and strawberries. In addition, we will include strawberries in some of our salad bar items as way to offer more fruit selections. This will be available at least twice a week.
- More whole grain options will be included like whole wheat pancakes and whole wheat French toast.
- Cinnamon dessert pizza is back!
- The salad bar rotation has been changed. A new protein rotation has been developed that includes both vegetarian and non-vegetarian selections.
- A wider variety of salad dressing, including healthier selections, will be available.
- Fresh baked rolls and breads will accompany the salad bar.

Chartwells By The Numbers

Meals Donated Through Philanthropic Flex	Number of families receiving free holiday meals	Number of Dining Changes implemented by Chartwells	Different meal plan options that fit Value Exchange	Nonperishable food items donated by Chartwells Associates	Price of the new Chef Yan Noodle Entree	Most Expensive Pita Pocket Price	Extra Concept Opened MON-FRI every Week Night in Redhawks Market
916	8	21	107	477	\$1.99	\$3.79	

